First Time Healow Users

User Login and Logout

Enter the practice code **DCFHCA.** Enter your portal username and password, then enter a unique PIN code to access Healow in the future.

Please Note:

Patients <u>must</u> be Web-enabled and already have an active account set up on the patient portal prior to logging into the Healow App.
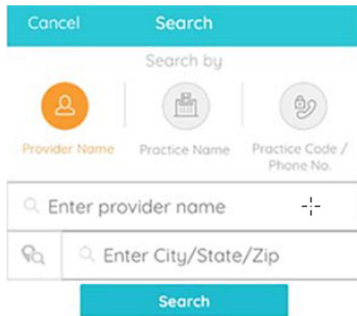
To Search by Practice

1. Tap *GET STARTED*

2. Either search for provider, tap *FIND MY DOCTOR* **or** Enter the *Practice Code*: **DCFHCA.** Then click login
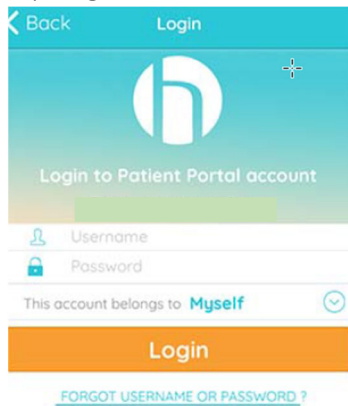
3. Tap to indicate which search option to use. Provider, Practice Name or Practice Code (DCFHCA). Tap Search
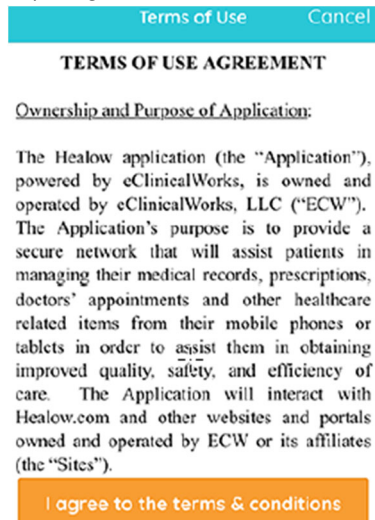

Initial Patient Login

1. Enter Username and Password Fields using your patient portal credentials

2. Tap Login

3. Tap *I agree to the terms & conditions button:*

4. The Create PIN window opens; use the number pad to create a unique 4 digit PIN

5. *Optional:* Patients can set up Touch ID if their phone has this feature.

Login is now complete